

Pin Moisture Meter

with Bluetooth®

Model MR55



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1. Advisories

1.1 Copyright

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1.2 Quality Assurance

The Quality Management System under which these products are developed and manufactured has been certified in accordance with the ISO 9001 standard.

FLIR Systems is committed to a policy of continuous development; therefore, we reserve the right to make changes and improvements on any of the products without prior notice.

1.3 Documentation

To access the latest manuals and notifications, go to the 'Downloads' tab at: http://support.flir.com. It only takes a few minutes to register online. In the download area you will also find the latest releases of manuals for our other products, as well as manuals for our historical and obsolete products.

1.4 Disposal of Electronic Waste



As with most electronic products, this equipment must be disposed of in an environmentally friendly way, and in accordance with existing regulations for electronic waste.

Please contact your FLIR Systems representative for more details.

2. Introduction

Thank you for selecting the FLIR MR55 Pin Moisture Meter with Bluetooth® connectivity. This instrument detects moisture in wood and other building materials. The MR55 also measures Relative Humidity (RH) and ambient Temperature. This device is shipped fully tested and calibrated and, with proper use, will provide years of reliable service.

2.1 Key Features

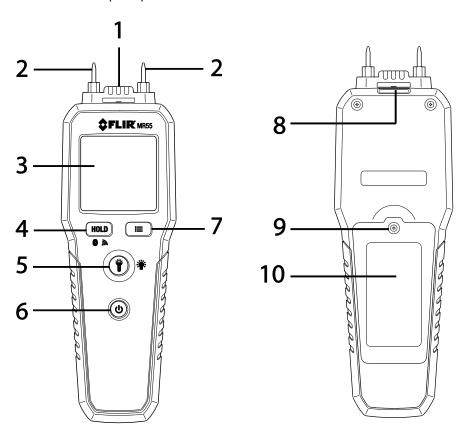
- Resistance-based pin moisture measurements for wood and other building materials including plywood, drywall, oriented strand board (OSB), brick, cement screed, concrete, cement mortar, anhydrite screed, lime mortar, and plaster
- Ambient Temperature and Relative Humidity measurements
- Test material group selectivity
- Bluetooth® data transmission
- Firmware upgrades via micro USB port located in battery compartment
- Work light
- Backlit LCD
- Self-test calibration verification (test points in protective cap)
- Replaceable electrode pins
- Data Hold
- Battery powered (2 x 1.5V 'AA' cells)
- Automatic Power OFF after 20 minutes

3. Description

3.1 Meter Description

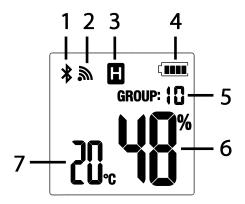
- 1. Temperature and Relative Humidity sensors
- 2. Measurement electrode pins
- 3. Display (backlit LCD)
- 4. Data Hold (short press) / Bluetooth® transmit (long press)
- 5. Worklight ON/OFF (short press) and backlight ON/OFF (long press)
- 6. Power button (long press ON/OFF)
- 7. Material Group number (short press) and °C, °F, RH% selection (long press)
- 8. Work light
- 9. Battery/USB port compartment lock
- 10. Battery/USB port compartment cover

Note: Protective cap not pictured



3.2 Display Description

- 1. Bluetooth® (BLE) icon (when paired)
- 2. Transmission icon (appears for 3 seconds at the start of transmission)
- 3. Data Hold
- 4. Battery status
- 5. Material group number
- 6. Moisture measurement
- 7. Ambient temperature (°C, °F) and RH% display area



3.3 Button Description

<u></u>	Long press to power the meter ON/OFF						
HOLD	Short press to freeze/unfreeze displayed readings. Readings must first be held before they can be transmitted via Bluetooth®						
\$ ≫	Long press to transmit held reading to remotely paired device						
Ÿ	Short press to switch work light ON/OFF						
:	Long press to switch display backlight ON/OFF						
	Short press to select a material group number (1~11)						
:=	Long press to step through ambient temperature (°C, °F) and relative humidity readings (shown on lower left display digits)						

4. Operation

CAUTION: The electrode measurement pins are sharp; Use care when handling. Cover the pins with the protective cap when the instrument is not in use.

4.1 Meter Power and APO

- 1. Two (2) 1.5V 'AA' batteries (rear compartment) power the meter.
- 2. Long press the power button **t** to switch the meter ON/OFF. When ON, the meter display will appear as shown in the meter description section above. If the meter display does not switch ON, please check the batteries.
- 3. The meter's APO feature automatically switches the meter OFF after 20 minutes of inactivity.

4.2 Measuring Temperature and Relative Humidity

The ambient temperature and relative humidity sensors are located at the top of the meter (item 1 in the *Meter Description* section).

Moisture measurements are automatically temperature compensated. The meter calculates the compensation using the ambient temperature measurements.

- 1. The temperature or humidity reading appears on the bottom left of the LCD.
- 2. Long press the **≡** button to step through °F, °C, and Relative Humidity readings.
- 3. Remove the protective cap when taking ambient measurements.
- 4. Replace the cap when finished.

4.3 Moisture Measurements

- 1. Power the meter and select the appropriate material group using the button (short presses). See the Material Group Reference sections for details.
- The meter detects moisture through the electrode pins positioned at the top of the meter. Carefully remove the protective cap and push the pins firmly into the material under test. For wood applications, insert the pins perpendicular to the wood's fiber structure.
- 3. View the readings on the LCD. Take a number of readings in a variety of locations for the best representation of the moisture present.
- 4. The measurement range for wood is 7 to 99%. The measurement range for other building materials is 1 to 99% (Group 10) and 1 to 35% (Group 11). Readings are automatically temperature compensated.
- 5. Replace the protective cap after each use.

4.4 Bluetooth® Transmission Basics

- When connected with a remote device, the MR55 shows the Bluetooth® icon *\mathbb{\mathbb{R}}.
- To transmit a displayed reading to a remotely paired device, first short press the **HOLD** button to freeze the reading.
- Long press the **3 M** button to send the data. The transmission symbol **3** will appear for 3 seconds during transmission. The information transmitted consists of the moisture reading, material group number, and the temperature or humidity reading (depending on which you select to display on the meter). See the dedicated Bluetooth® section for technical details.
- Note that when you switch the meter ON, the Bluetooth® icon will be OFF. It only
 appears when you connect the MR55 with a remote device. Further, you cannot
 transmit data unless the display is showing the Bluetooth® icon.

4.5 Display Backlight

Long press the backlight button to switch the LCD backlight ON/OFF. Over use of the backlight will shorten battery life considerably.

4.6 Worklight

Short press the work light button to switch the beam ON/OFF. To conserve battery life use the light only as needed.

4.7 Data Hold

Short press the **HOLD** button to freeze/unfreeze the displayed reading. The '**H**' icon appears when the data hold mode is active. You must freeze a reading first, before transmitting the reading data via Bluetooth®.

4.8 Material Group Selection

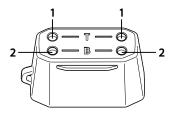
Short press the \blacksquare button to step through the material group numbers (1 \sim 11). See the Material Group Reference section for details.

4.9 Temperature (°C, °F) and Relative Humidity Display Selection

Long press the button to step through °F, °C, and Relative Humidity readings. These readings appear on the lower left LCD area.

4.10 Calibration Verification Test

With the meter ON and set to Group 1, touch the measurement pins to the test points labeled 'T' on the protective cap (test points '1' in accompanying diagram). The display will read 18% (±2) if the test passes. Next, touch the measurement pins to the test points labeled 'B' on the protective cap (test points '2' in the accompanying diagram). The display will read 26% (±2) if the test passes. Please return the MR55 for service if either self-test consistently fails.



5. Bluetooth® Technical Details

When connected with a remote device running the **FLIR Tools™** mobile app, the MR55 (using the **METERLINK®** protocol) can send readings for display on the remote device. When connected to a compatible FLIR camera that supports **BLE** (Bluetooth® Low Energy), the MR55 can send meter readings for display on the camera screen.

Download the **FLIR Tools**™ mobile app from the Google Play™ Store, the Apple App store, or from here: https://www.flir.com/products/flir-tools-app/

- 1. When successful communication between the meter and a remote device or FLIR camera is established, the Bluetooth® icon

 ♣appears on the meter display.
- 2. Refer to the **FLIR Tools**™ help utility (in the mobile app) for detailed information and tutorials regarding the **FLIR Tools**™ application.
- 3. Refer to Section 4.4 Bluetooth® Transmission Basics for using the meter to transmit data via Bluetooth®.

6. Field Firmware Upgrades via USB Interface

The MR55 includes a micro USB port, located inside the battery compartment. The USB port allows the user to upgrade the System firmware or the Bluetooth® firmware by first downloading an upgrade file from the FLIR website and then connecting the meter to a PC to transfer the file to the meter. Firmware upgrades are available at the http://support.flir.com website.

To update the firmware, you will need:

- Access to the website where the upgrade file(s) are located: http://support.flir.com
- The MR55 to be updated
- The update file(s). Refer to the steps in the next section

6.1 System Firmware Upgrade

- 1. Visit support.flir.com to obtain a firmware upgrade file.
- 2. Select the 'Downloads' tab and then select 'Instrument Firmware' (Test and Measurement) from the drop down menu.
- 3. Select MR55 from the second drop down menu.
- 4. Select and download the firmware upgrade file to the PC.
- 5. Turn the meter on, and connect it to the PC via the micro USB jack located in the battery compartment. When connected, the meter displays this alert:



- 6. Copy the firmware upgrade file to the MR55 drive.
- 7. Disconnect the meter from the USB port.
- 8. Turn the meter OFF and then back ON again.
- 9. If the battery power is sufficient, the upgrade will begin and the meter will display the screen shown below:



10. If the battery power is too low, the meter will display the 'LO' message shown below. You must replace the batteries before you can upgrade the meter firmware.



11. When the upgrade is complete, the meter will automatically power ON.

6.2 Bluetooth® Firmware Upgrade

To execute a Bluetooth® Firmware Upgrade please perform the same steps as listed in Section 6.1, System Firmware Upgrade, above.

If there is an error, the screens shown below will alternately display. If this error occurs, please repeat the upgrade procedure. If the problem persists, contact FLIR technical support.





7. Maintenance

7.1 Cleaning

- Wipe the meter housing and pins with a soft, damp cloth. Use a mild detergent if necessary. Do not use solvents or abrasives.
- Always keep the instrument dry.
- Prevent dirt from accumulating at the electrode pins.

7.2 Battery Installation and Replacement

If the instrument does not switch ON or if the battery status icon indicates a low battery voltage, please replace the batteries:

- 1. Remove the Phillips head screw at the rear of the instrument and remove the battery compartment cover.
- 2. Install or replace the two (2) x 1.5V 'AA' batteries observing correct polarity.
- 3. Secure the battery compartment before operating the meter.

7.3 Electrode Pin Replacement

To replace the two electrode pins:

- 1. Remove the protective cap
- 2. Unscrew and remove the electrode pins
- 3. Install the new pins
- 4. Replace the protective cap

8. Safety

- The electrode pins are sharp; please use caution when handling the meter. Keep the protective cover in place when not in use.
- Keep the instrument dry.
- Do not strike the meter in an effort to push the pins further into the material under test. Always hold the meter by its side grips when firmly pressing the pins into the tested material.
- Store the batteries separately when the meter is to be stored for periods longer than 60 days.

8.1 FCC Compliance

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference.
- 2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- 1. Reorient or relocate the receiving antenna.
- 2. Increase the separation between the equipment and receiver.
- 3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- 4. Consult the dealer or an experienced radio/TV technician for help.

WARNING

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

9. Specifications

Measurements Moisture, relative humidity and ambient temperature

Moisture measurement type Electrical resistance

Display Backlit, multifunction LCD

Electrode length 0.4" (10mm)

Electrode pins Integrated, replaceable

Work light White LED

Auto Power OFF (APO) After 20 minutes

Power supply Two (2) 1.5V 'AA' batteries (rear compartment)

Low battery indicator (100% to empty)Operating Temperature $32 \sim 122^{\circ} \text{F} (0 \sim 50^{\circ} \text{C})$

Operating Humidity 85% Relative Humidity maximum

Housing material Impact resistant plastic

Drop-proof 6.6 ft. (2m)
IP rating IP40
Safety Compliance CE, RCM

Dimensions 7.4 x 2.3 x 1.3" (188 x 58 x 33mm)

Weight 5.6 oz. (160g) battery excluded

Measurements

Function	Range	Accuracy		
Moisture in wood	7 ~ 29%	± 2% MC*		
Group 1~9	30 ~ 99%	Reference Only		
Moisture in building materials	1~99% (Group 10)			
Group 10 and 11	1 ~ 35% (Group 11)	Reference Only		
Ambient Temperature	32 ~ 122°F (0 ~ -50°C)	± 2°F (± 1°C)		
Ambient Relative Humidity	0 ~ 10%	± 4%		
	10 ~ 85%	± 2%		

^{*} Maximum specified range is dependent on the fiber saturation point for specific species. Beyond this point, the reading can only be used as a relative reference value. For more information on fiber saturation please refer to ASTM D7438. Accuracy specification is based on the analysis in J. Fernández-Golfín et al. Actual real-world accuracy depends on a variety of factors; For more information, refer to ASTM D4444, section 6.

Relative Humidity Sensor Note

The meter should be stored in an environment with a relative humidity similar to the area to be tested. If the storage humidity differs by more than 50% RH from the area under test, an acclimation period of up to 24 hours may be required to meet the specified RH accuracy.

10. Material Group Reference

10.1 Common Names of Timbers (BS888/589:1973) with group nos.

Group 1 ~ 8 for timbers

Group 9 for plywood, drywall, and oriented strand board (OSB)

Group 10 for brick, cement screed, and concrete

Group 11 for cement mortar, anhydrite screed, lime mortar, and plaster

Group 10 and 11 are not specified for accuracy and should be used for reference only

Abura	4	Gurjun	1	Pine, American Long Leaf	3
Afara	1	Hemlock, Western	3	Pine, American Pitch	3
Aformosa	6	Hiba	8	Pine, Bunya	2
Afzelia	4	Hickory	5	Pine, Caribbean Pitch	3
Agba	8	Hyedunani	2	Pine, Corsican	3
Amboyna	6	Iroko	5	Pine, Hoop	3
Ash, American	2	Ironbank	2	Pine, Huon	2
Ash, European	1	Jarrah	3	Pine, Japanese Black	2
Ash, Japanese	1	Jelutong	3	Pine, Kauri	4
Ayan	3	Kapur	1	Pine, Lodgepole	1
Baguacu, Brazilian	5	Karri	1	Pine, Maritime	2
Balsa	1	Kauri, New Zealand	4	Pine, New Zealand White	2
Banga Wanga	1	Kauri, Queensland	8	Pine, Nicaraguan Pitch	3
Basswood	6	Keruing	5	Pine, Parana	2
Beech, European	3	Kuroka	1	Pine, Ponderosa	
Berlina	2	Larch, European	3	Pine, Radiata	
Binvang	4	Larch, Japanese	3	Pine, Red	
Birch, European	8	Larch, Western	5	Pine, Scots	
Birch, Yellow	1	Lime	4	Pine, Sugar	
Bisselon	4	Loliondo	3	Pine, Yellow	1
Bitterwood	5	Mahogany, African	8	Poplar, Black	1
Blackbutt	3	Mahogany, West Indian	2	Pterygota, African	1
Bosquiea	1	Makore	2	Pyinkado	4
Boxwood, Maracaibo	1	Mansonia	2	Queensland Kauri	
Camphorwood, E African	3	Maple, Pacific	1	Queensland Walnut	
Canarium, African	2	Maple, Queensland	2	Ramin	
Cedar, Japanese	2	Maple, Rock	1	Redwood, Baltic (European)	1
Cedar, West Indian	8	Maple, Sugar	1	Redwood, Californian	2
Cedar, Western Red	3	Matai	4	Rosewood, Indian	1

Cherry, European	8	Meranti, Red (dark/light)	2	Rubberwood	7
Chestnut	3	Meranti, White	2	Santa Maria	7
Coachwood	6	Merbau	2	Sapele	3
Cordia, American Light	5	Missanda	3	Sen	1
Cypress, E African	1	Muhuhi	8	Seraya, Red	3
Cypress, Japanese (18-28%mc)	3	Muninga	6	Silky Oak, African	3
Cypress, Japanese (8-18%mc)	8	Musine	8	Silky Oak, Australian	3
Dahoma	1	Musizi	8	Spruce, Japanese (18-28%mc)	3
Danta	3	Myrtle, Tasmanian	1	Spruce, Japanese (8-18%mc)	8
Douglas Fir	2	Naingon	3	Spruce, Norway (European)	3
Elm, English	4	Oak, American Red	1	Spruce, Sitka	3
Elm, Japanese Grey Bark	2	Oak, American White	1	Sterculia, Brown	1
Elm, Rock	4	Oak, European	1	Stringybark, Messmate	3
Elm, White	4	Oak, Japanese	1	Stringybark, Yellow	3
Empress Tree	8	Oak, Tasmanian	3	Sycamore	5
Erimado	5	Oak, Turkey	4	Tallowwood	1
Fir, Douglas	2	Obeche	6	Teak	5
Fir, Grand	1	Odoko	4	Totara	4
Fir, Noble	8	Okwen	2	Turpentine	3
Gegu, Nohor	7	Olive, E African	2	Utile	8
Greenheart	3	Olivillo	6	Walnut, African	8
Guarea, Black	8	Орере	7	Walnut, American	1
Guarea, White	7	Padang	1	Walnut, European	3
Gum, American Red	1	Padauk, African	5	Walnut, New Guinea	2
Gum, Saligna	2	Panga Panga	1	Walnut, Queensland	
Gum, Southern	2	Persimmon	6	Wandoo	8
Gum, Spotted	1	Pillarwood	5	Wawa	6
				Whitewood	3
				Yew	3

10.2 Botanical names of timbers with MR55 group numbers

Abies alba	1	Eucalyptus acmenicides 3 Picea jezoensis (8- 18%mc)			8
Abies grandis	1	Eucalyptus crebra	2	Picea sitchensis	3
Abies procera	8	Eucalyptus diversicolor	1	Pinus caribaea	3
Acanthopanex ricinifolius	1	Eucalyptus globulus	2	Pinus contorta	1
Acer macrophyllum	1	Eucalyptus maculate	1	Pinus lampertiana	3
Acer pseudoplatanus	5	Eucalyptus marginata	3	Pinus nigra	3
Acer saccharum	1	Eucalyptus microcorys	1	Pinus palustris	3
Aetoxicon punctatum	6	Eucalyptus obliqua	3	Pinus pinaster	2
Aformosia elata	6	Eucalyptus pilularis	3	Pinus ponderosa	3
Afzelia spp	4	Eucalyptus saligna	2	Pinus radiate	3
Agathis australis	4	Eucalyptus wandoo	8	Pinus spp	2
Agathis palmerstoni	8	Fagus sylvatica	3	Pinus strobus	1
Agathis robusta	8	Flindersia brayleyana	2	Pinus sylvestris	1
Amblygonocarpus andogensis	1	Fraxinus Americana	2	Pinus thunbergii	2
Amblygonocarpus obtusungulis	1	Fraxinus excelsior	1	Pipadeniastrum africanum	1
Araucaria angustifolia	2	Fraxinus japonicus	1	1 Piptadenia africana	
Araucaria bidwilli	2	Fraxinus mardshurica 1 Podocarpus dacrydi		Podocarpus dacrydiodes	2
Araucaria cunninghamii	3	Gonystylus macrophyllum 6 Podocarpus spicatus		Podocarpus spicatus	3
Berlinia grandiflora	2	Gossweilodendron balsamiferum	8	Podocarpus totara	4
Berlinia spp	2	Gossypiospermum proerox	1 Populus spp		1
Betula alba	8	Grevillea robusta	3 Prunus avium		8
Betula alleghaniensis	8	Guarea cedrata	7	Pseudotsuga menzesii	2
Betula pendula	8	Guarea thomsonii	8	Pterocarpus angolensis	6
Betula spp	8	Guibortia ehie	2	Pterocarpus indicus	6
Bosquiera phoberos	1	Hevea brasilensis	7	Pterocarpus soyauxii	5
Brachylaena hutchinsii	8	Intsia bijuga	2	Pterygota bequaertii	1
Brachystegia spp	2	Juglans nigra	uglans nigra 1 Quercus cerris		4
Calophyllum brasiliense	7	Juglans regia 3 Quercus delegatensis		Quercus delegatensis	3
Canarium schweinfurthii	2	2 Khaya ivorensis 8 Quercus gigantean		Quercus gigantean	3
Cardwellia sublimes	3	3 Khaya senegalensis 4 Quercus robur		Quercus robur	1
Carya glabra	5	Larix decidua	idua 3 Quercus spp		1
Cassipourea elliotii	5	Larix kaempferi	3	Ricinodendron heudelotti	5
Cassipourea melanosana	5	Larix leptolepis	3	Sarcocephalus diderrichii	7
Castanea sutiva	3	Larix occidentalis	5 Scottellia coriacea		4

Cedrela odorata	8	Liquidamper styraciflua 1 Sequoia sempervirens		Sequoia sempervirens	2
Ceratopetalum apetala	6	Lovoa klaineana	8 Shorea spp		2
Chamaecyparis spp (18-28%mc)	3	Lovoa trichiloides	8	Sterculia rhinopetala	1
Chamaecyparis spp (8-18%mc)	8	Maesopsis eminii	8	Swietenia candollei	1
Chlorophora excelsa	5	Mansonia altissima	2	Swietenia mahogani	2
Cordia alliodora	5	Millettia stuhimannii	1	Syncarpia glomulifera	3
Croton megalocarpus	8	Mimusops heckelii	2	Syncarpia laurifolia	3
Cryptomelia japonica	2	Mitragyna ciliata	4	Tarrietia utilis	3
Cupressus spp	1	Nauclea diderrichii	7	Taxus baccata	3
Dacryium franklinii	2	Nesogordonia papaverifera	3	Tectona grandis	5
Dalbergia latifolia	1	Nothofagus cunninghamii	hamii 1 Terminalia superba		1
Diospyros virginiana	6	Ochroma pyramidalis	nidalis 1 Thuja plicata		3
Dipterocarpus (Keruing)	5	Ocotea rodiaei	3 Thujopsis dolabrat		8
Dipterocarpus zeylanicus	1	Ocotea usambarensis	3 Tieghamella heckelii		2
Distemonanthus benthamianus	3	Octomeles sumatrana	4 Tilia americana		6
Dracontomelium mangiferum	2	Olea hochstetteri	2	Tilia vulgaris	4
Dryobanalops spp	1	Olea welwitschii	3	Triploehiton scleroxylon	6
Dyera costulata	3	Palaquium spp	1	1 Tsuga heterophylia	
Endiandra palmerstoni	3	Paulownia tomentosa 8 Ulmus americana		Ulmus americana	4
Entandrophragma angolense	7	Pericopsis elata 6 Ulmus procera		Ulmus procera	4
Entandrophragma cylindricum	3	Picaenia excelsa	3 Ulmus thomasii		4
Entandrophragma utile	8	Picea abies	3 Xylia dolabriformis		4
Erythrophleum spp	3	Picea jezoensis (18-28%mc)	3 Zelkova serrata		2

10.3 %WME Table (% Wood Moisture Equivalent)

Standard Scale	Wood Species Group						Chipboard			
1	2	3	4	5	6	7	8	9		
	%WME									
7	8	9	8	7	7	11	11	7		
8	10	11	9	8	7	12	11	8		
9	11	11	10	8	8	12	12	9		
10	12	12	10	9	9	13	12	9		
11	13	13	11	10	10	13	13	11		
12	14	14	12	11	11	14	14	12		
13	15	15	13	11	11	15	15	13		
14	15	16	13	12	12	15	16	14		
15	16	17	14	13	13	16	17	14		
16	17	18	15	13	13	16	18	15		
17	18	19	16	14	14	17	19	15		
18	18	20	16	15	15	17	19	16		
19	19	21	17	16	15	18	20	17		
20	20	23	18	17	16	18	21	17		
21	21	24	19	18	17	19	22	18		
22	22	25	19	18	17	20	23	19		
23	23	26	20	20	19	21	25	20		
24	24	27	21	20	19	22	26	21		
25	24	28	21	21	19	23	26	23		
26	25	29	22	22	20	24	27	26		
27	27	29	23	23	21	25	28	27		
28	28	29	24	25	22	26	28	28		
29	29	30	26	26	23	27	29	29		

11. Technical Support

Main Website	http://www.flir.com/test
Technical Support Website	http://support.flir.com
Technical support Email	TMSupport@flir.com
Service/Repair Support Email	Repair@flir.com
Support Telephone number	+1 855-499-3662 option 3 (toll-free)

12. Three-Year Limited Warranty

This product is protected by FLIR's 3-Year Limited Warranty. Visit www.flir.com/testwarranty to read the 3-Year Limited Warranty document. Register your product at the website to receive a free 1-year warranty extension.



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Telephone: +1 503-498-3547

Customer Support
Technical Support Website
Technical Support Email
Service and Repair Email
Customer Support Telephone

http://support.flir.com TMSupport@flir.com Repair@flir.com +1 855-499-3662 option 3 (toll free)

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